

This summer, upskill on this exceptional, professional development opportunity

ADC are the experts in mediation and conciliation training. Its industry-leading programmes provide a comprehensive learning experience that equips you with the knowledge, skills, and tools you need to become an accredited mediator and/or conciliator and apply these techniques in diverse settings such as the workplace, community, and business negotiations.

Polish your professional profile now by completing your mediation/conciliation training with ADC and acquiring ADC's prestigious national accreditation.

Whatever your sector, ADC can help you advance your skills and career by:

- Developing interest-based Negotiation Skills
- Enhancing your Advocacy Skills
- Teaching you how to conduct each step of the Mediation Process

- Building on your current expertise to develop dispute resolution Communication Skills in a diverse range of business, cultural and social settings
- Expanding your Professional Network

ADC takes care in ensuring that you are well looked after, and provides you with:

- · Easy registration process
- Welcome email, your 'Course Pack' sent in the mail and soft copy.
- Comprehensive multi-media training materials, mediation manual and full reading list
- More coaching hours with ADC's leading practitioner/trainers
- Accessible and engaging Online Sessions



SPECIAL GUEST SPEAKER MS GERI ETTINGER

Geri Ettinger is a lawyer, specialist-accredited dispute resolution practitioner and nationally accredited

mediator who has worked both in the private and public sectors. She was Chief Executive of the Australian Consumers' Association, publisher of CHOICE Magazine, for more than 10 years, and was for a long period, a Board Member of St George Bank.

Ms Ettinger held an appointment as a Senior Member of the Administrative Appeals Tribunal (Commonwealth), for over 20 years. She currently holds an appointment as a Mediator of the NSW Personal Injury Commission, and chairs hearings as appointed by the NSW Ministry of Health on appeals against disciplinary action of medical practitioners.

An ADR industry leader, Ms Ettinger is a member of the Alternative Dispute Resolution Committee of the Law Council of Australia, the ADR Committee of the NSW Law Society, and the Government Solicitors Committee of the NSW Law Society. She mentors young lawyers and teaches Ethics at Primary School.

Mediation Training January 2024 (Live & Online):

Conflict Resolution & ADR Course

1 DAY – 17 Jan

Provides a 1-day credit for mediation training.

Mediation Course 5 DAYS – 17-19 Jan

& 22-23 Jan

Mediation Refresher Training 1 OR 2 DAYS –

22 & 23 Jan for current mediatiors

Mediation Accreditation Programme

1 DAY - 24 Jan





Email the Australian Disputes Centre at info@disputescentre.com.au
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