

Don Harwin Special Minister of State

MEDIA RELEASE

Friday, 16 April 2021

PAUL MILLER PSM APPOINTED NSW OMBUDSMAN

Paul Miller PSM has been appointed NSW Ombudsman, after acting in the role since August 2020, the Special Minister of State Don Harwin has announced.

Mr Miller replaced Michael Barnes, who is now the State's Crime Commissioner.

"I am delighted with the appointment of Mr Miller as the new Ombudsman. He has brought a wealth of experience since acting in the role - and exemplifies the highest standards of independence and integrity in public service," Mr Harwin said.

Mr Miller was previously the Deputy Ombudsman and Commissioner for Community and Disability Services. He has also held roles as General Counsel and Deputy Secretary of the Department of Premier and Cabinet, and Deputy Secretary of the Department of Justice. In 2016, Mr Miller was awarded the Public Service Medal for outstanding public service through the provision of legal advice and freedom of information reforms.

The Office of the NSW Ombudsman was established in 1975. Its role is to protect people against violation of rights, abuse of powers, unfair decisions and maladministration, as well as to improve public administration and enhance government accountability.

"I am honoured to lead an organisation with core principles of independence, objectivity, transparency, fairness and impartiality," Mr Miller said. "Our aim is to bridge the imbalance of power between individuals and government, helping to ensure that everyone receives the right services and is treated fairly."

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