



Join ACDC in Sydney in 2015 for Mediator training and accreditation

ACDC leads the field in dispute resolution training. A not-for-profit organisation, it is dedicated to advancing Alternative Dispute Resolution (ADR) and providing professional development training. ACDC's Mediation Accreditation is held by many of the industry's most respected mediators and is widely recognised and acknowledged within the ADR industry.

Our 5 day Mediation Course meets current Australian National Mediator Accreditation Standards (NMAS) and will equip participants with the skills needed to mediate in a range of dispute resolution situations using industry best practice criteria for competent mediation practice. Participants wishing to become ACDC Accredited mediators and apply for recognition under the Australian National Mediator Accreditation System should undertake our additional Accreditation Day.

During the course participants will:

- Gain a comprehensive theoretical foundation for the practice, uses and applications of mediation. As well as competence in understanding each step of the mediation process including Pre-mediation and Post-mediation.
- Learn how to evaluate the different types of mediation processes and negotiation styles to be able to set

up the optimal mediation process for a successful outcome.

- Employ crucial communication skills to assist parties to identify and explore key issues, generate and reality test options, shift impasses and negotiate agreement
- Learn how to identify and employ practical responses to negotiation strategies
- Effectively manage issues relating to power, emotional responses and cross-cultural factors
- Learn how to document agreements and develop strategies for responding to legal representatives, support people, experts and others who may be attending the mediation.



**Call 02 9239 0700
or visit our website**

Training Dates

APRIL	MAY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
Mediation Course 13 – 17 April 2015	Mediation Course 18 – 22 May 2015	Mediation Course 17 – 21 August	Mediation Course 14 – 18 Sept	Mediation Course 19 – 23 October	Mediation Course 23 – 27 November
Refresher Days 16 & 17 April	Refresher Days 21 & 22 May	Refresher Days 20 & 21 August	Refresher Days 17 & 18 Sept	Refresher Days 22 & 23 October	Refresher Days 26 & 27 Nov
Accreditation Day 22 April	Accreditation Day 26th May	Accreditation Day 25 August	Accreditation Day 22 September	Accreditation Day 27 October	Accreditation Day 1 December

Australian Commercial Disputes Centre

A: Level 16, 1 Castlereagh Street Sydney NSW 2000

P: +61 (0) 2 9239-0700

F: +61 (0) 2 9223-7053

E: learningevents@disputescentre.com.au

Visit our website to see booking details:

www.acdcltd.com.au

