



The 2018 Council of Australasian Tribunals (COAT) NSW Annual Conference is set to be held at the Pullman Sydney Hyde Park, Sydney, NSW on Friday, 7<sup>th</sup> September, 2018.

The one day professional development program will comprise of Keynote, workshop and panel presentations.

The Council of Australasian Tribunals have a reputation for producing Conferences that are carefully tailored to the needs of Tribunal members and staff. The Conference also offer the opportunity to meet and share ideas. This tradition is continued in 2018.

The Conference theme is *'Efficient, Informal and Fair – Tribunals Delivering Under Pressure'*

Tribunals are required to deliver a just decision in a broad range of legal and social contexts. The proceedings must remain informal yet fair and trusted. Tribunals are usually required to achieve this without assistance from legal representatives, so that the Tribunal rooms and registries can be emotionally charged. All of these priorities must be achieved in an economical fashion.

It is no wonder that Tribunal members and staff often feel under pressure.

Speakers at this year's COAT NSW Conference will draw on their professional expertise to offer practical strategies for delivering high quality Tribunal decisions under pressure.

Sessions will cover:

- Sound administrative decision making
- Using emotional intelligence effectively
- Making challenging decisions.

We look forward to welcoming you to the Pullman Hyde Park for a day of invigorating speakers that will return you to work ready to meet the challenges of Tribunal life.

**To view the full conference program and to register, please visit the official Conference website at [www.coatnswconference.com.au](http://www.coatnswconference.com.au). Early Bird Registration will be available until Friday, 13<sup>th</sup> July, 2018.**

Should you require further information about the 2018 COAT NSW Conference please contact GEMS Event Management Australia on +61 2 9744 5252 or email [spadget@gemsevents.com.au](mailto:spadget@gemsevents.com.au).